

**ACTIVE CASES**  
**Analysis March 2006 QA Results for Food Stamps**

**Sample Size 77**  
(drops excluded)

**Totals for March 2006:**

<b>LOCATION</b>	<b>TOTAL SAMPLE ISSUANCE</b>	<b># of ERROR CASES</b>	<b>ERROR DOLLAR TO TAL</b>	<b>PERCENT DOLLARS IN ERROR</b>	<b>FFY 2006 ERROR RATE</b>
STATEWIDE	\$11,616.00	12	\$ 829.00	7.1%	5.3%
MILWAUKEE	5,019.00	8	522.00	10.40	7.4%
BAL- STATE	6,597.00	4	307.00	4.65	3.9%

**ERROR CAUSES BY TYPE:**

9- Agency Preventable Errors (APE)  
2- Client Errors  
1- CARES Error

**OVERVIEW OF THE ERRORS AND WHERE THEY OCCURRED:**

Of the 9 Agency Preventable Errors, 6 were in Milwaukee, and one each in Dodge, Ozaukee and Racine Counties.

**TYPES OF A.P.E. ERRORS (9):**

**Earned Income (3):**

- Agency failed to remove earned income from a job reported as ended. [036630]
- Agency failed to act on alert that an EVF arrived and was" exceptioned." [036617]
- Agency failed to act on a wage match received. [036592]

**Disability (1):**

- Agency coded a person as disabled although there is no evidence the person was, and thus the shelter cap was lifted in the FS calculation resulting in over-issuance. [036698]

**Unearned Income (1):**

- Child Support: Agency coded the income as unavailable; QC unable to find any reason. This resulted in an over-issuance. [036621]

**FSET (2):**

- At application the agency left in an old FSET sanction from 2002; this resulted in an under-issuance. [036634]
- An FSET sanction was given although the person had cooperated, resulting in an under-issuance. [036674]

**Person-Add (1):**

Agency failed to act timely in adding a person to FS group. Also failed to act timely on report of job ending. [036658]

**Proration (1):**

- Agency used incorrect begin date on an application, resulting in improper proration and under-issuance. [036603]

**WHEN WERE THE AGENCY PREVENTABLE ERRORS MADE?** Two A.P.E.'s were made at application, three were made at review, and four at reported change (including SMRF).

**WHEN WERE CLIENT ERRORS MADE?:**

Both client errors were at application and involved failure to report an income source, resulting in over-issuances. [036626 and 036708]

**CARES ERROR:**

The CARES error involved the SMRF being sent out a month too late. [036607]

**EFFECT OF SMRF PROCESS:** No errors found because of SMRF process for this month (excluding APE errors made by workers when processing SMRF).

**TRENDS OR RECOMMENDATIONS:**

Milwaukee had a disproportionate number of errors compared to their percentage of cases selected. Of 77 cases total statewide in the sample, 28 were Milwaukee (36% of number of cases). Of the 12 error cases statewide, 8 were Milwaukee's (67% of the total errors).

**BIGGEST "CONTRIBUTORS":** The cases that caused the largest dollar errors for March 2006:

**Milwaukee County, \$190 Agency Preventable Error:**

At the last review the agency indicated one job had ended and claimed to have documentation, though none was found by QC. On a second job, notes state there is documentation, although there was none found. State QC determined the first job continued (and a wage match alert supporting that had been sent in January) and QC verified an amount to be budgeted for the second job which was different from what was used by the agency. Had the agency documentation been filed or scanned it could possibly have been used as best available information.

**Dodge County, \$125 Agency Preventable Error:**

The FS under-issuance occurred after the last recertification on 10/5/05. An FSET sanction was requested on 11/8/05 for a FS group member effective 12/1/05 for non-cooperation. On 11/15/05 the FSET worker requested that the sanction be lifted. The person should have been included in the FS group since he cooperated with FSET in the pending sanction period.

**Milwaukee County, \$118 Agency Preventable Error:**

At application a household member was excluded from the FS group because an FSET sanction was left in CARES since 2002, causing an under-issuance.

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